The 4 Reasons Your Business Can’t Wait for VoIP
The VoIP Revolution

Your Business Can Benefit

Businesses that encourage employees to communicate anytime, anywhere and from any device are winning in today’s economy.

Although most business owners are too busy running a company to notice, it’s Voice over Internet Protocol (VoIP) that enables these anytime-anywhere capabilities.
Phone costs are 10 percent of the typical IT budget for most businesses.

Without VoIP, a sizeable chunk of that expense may be waste.
As VoIP technologies get better and become more affordable, businesses of any size can take advantage of them. No wonder there’s massive demand for VoIP.

It’s a reliable, cloud-based communication option that can:

- improve collaboration
- deliver faster business decisions
- bring companies closer to their customers
- lower network management costs
- increase productivity
Every business wants to save money, especially on monthly costs like phone expenses. While cost savings drove the growth of VoIP for years, businesses know they can’t just save their way to growth. They want more than just a cheaper bill.

1. Reduce Communications Costs
2. Increase Operational Efficiency
3. Enhance Productivity and Collaboration
4. Gain a Competitive Advantage
They want business phones that are easy to operate, easy to administer, and easy to scale. VoIP delivers what businesses want by making it simple to add employees and locations.

The cloud architecture of VoIP prevents single points of failure in phone systems, making businesses more resilient to disaster.

VoIP

Scalable. Flexible. Reliable.
The business benefits of VoIP come in four flavors:
Deploying IP communications brings immediate savings. Your business only needs to maintain one network connection instead of two, which usually means lower hardware costs. VoIP also requires about half the data cabling of traditional phone systems.
VoIP can cut long-distance charges and reduce toll-free number costs. Combining VoIP with cellular technology allows businesses to leverage their own internal Wi-Fi networks, which reduces cell charges.

TDS managedIP Hosted’s Unified Communications packages also enable cost-cutting technologies such as video calling and screen sharing. These technologies reduce the cost of travel by replacing face-to-face meetings with effective alternatives.

The graph shows the monthly cost of a 35-seat premise-based system (PBX) over three years, as compared to a similar hosted system. If onsite personnel manage the PBX, monthly costs quadruple those of the hosted system. Even if a contractor manages the PBX, the monthly cost is more than 40 percent higher than a hosted system.
Looking to increase the talent pool? Giving your employees the ability to work from anywhere opens the door to the best and brightest new workers.
According to a survey from Jive Software, Inc. (Nasdaq: JIVE), 62% of people report that working remotely is a priority when seeking new employment, and 30% of job seekers would not even consider working for a company that doesn't offer a remote work policy.
Remote work isn’t just for teleworkers, though.

Employees can take advantage of their VoIP services from hotel rooms, client meetings, and branch offices to remain productive.
Enhance Productivity and Collaboration

Never Miss a Call Again

The ability to stay connected to your business’s communication network anywhere and anytime elevates employee productivity. Missed calls and connections are no longer missed opportunities. Workers can collaborate easily, even across remote locations and while traveling.
Many of the productivity-enhancing features previously available only via costly add-ons to traditional PBX equipment come standard with VoIP.

These features include:

- advanced call routing
- “find me/follow me” call forwarding
- auto attendant
- three-way calling and call waiting
- voice mail and caller ID
Plus, Unified Communications:

- **PRESENCE:** coworkers can see who is available, eliminating wasted time calling and getting someone’s voicemail.

- **SCREEN SHARING:** cuts down on tedious document versioning and trying to describe to everyone which page of a lengthy presentation one is on in a meeting.

- **INSTANT MESSAGING AND CHAT:** teammates can quickly ask questions, get answers, and move on with their day.
In a pilot study at one of its corporate sites, Intel was able to document dramatic productivity increases with VoIP.

Calculating the time saved on a range of tasks, Intel determined that

the typical worker saved 2.7 days per year.

Read more about this powerful Intel study in “The Business Benefits of VoIP” on TDSvoip.com
A VoIP system can effectively break down silos by integrating applications and technologies, resulting in the delivery of important communications in seconds rather than hours. Services like call notification and message notification can alert users on any device.

This allows businesses to make faster decisions in order to capture new opportunities, close sales, resolve issues and improve customer service.
VoIP manages voice mails and emails in a single inbox for faster follow-up.
Schedule Your VoIP Demo

Take the next step and schedule a demonstration of TDS managedIP Hosted.

Your local TDS specialist will show you how it works, analyze your calling patterns to design the best solution, and give you a no-obligation proposal to compare your all-in monthly savings.

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